

Pharmaceutical Services

UCLA Health is one of the most comprehensive, technologically advanced health care systems in the world that provides an extraordinary opportunity for the advancement of medicine and improving patient care. At UCLA Health, all investigational drugs are handled by the Department of Pharmaceutical Services, which offers comprehensive services, including drug accountability and coordination of drug preparation and dispensing of investigational products (IP).

In order to provide support for over 700 active studies at UCLA while meeting USP <797>, USP <800>, JCAHO, and California Board of Pharmacy requirements, various tools are utilized, including the Isensix Advanced Remote Monitoring System (ARMS) and Vestigo®. The Isensix ARMS provides a continuous temperature monitoring of all IP storage areas, while its data management system utilizes a centralized web-based architecture and real-time data/documentation capture. The IP storage areas include a room temperature area (20°C to 25°C), a refrigerator (2°C to 8°C), a -20°C freezer, and a -80°C freezer, to which access is double-locked at minimum and limited to authorized pharmacy staff only. Vestigo® is a web-based application designed to support investigational drug services with features that assist with protocol management, full electronic virtual inventories with drug accountability, dispensing, and labeling of prescription, protocol billing, and reporting. The two systems, in combination with various policies, are used extensively to support a uniform procedure for the handling of thousands of IPs.

In order to ensure study readiness upon activation, an IDS Pharmacist must be involved at various stages of preparation, such as Site Qualification Visits and Site Initiation Visits. If Interactive Web Response System is utilized for shipment receipt confirmations, all individuals listed below must have access to the system.

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